

to be provided along with a completed Claim Form.

Common Loss Types	Documentation Required	Comments
Veterinary Treatment	Relevant section of claim form	to be completed by vet
	Receipts	for relevant vet treatment
Preauthorisation from Atlas is to be obtained for overnight stays in clinics or any surgery involving general anaesthetic		
Accidental Death	Medical Certificate stating Cause of Death	to be issued by examining vet (even in the event that your pet has to be put down)
Advertising & Reward	Police Report	notifying of insured's loss
	Written Notifications	notifying any relevant authorities (apart from the police) of insured's loss
	Receipts	for any costs incurred in notifying loss, as well as for any reward paid out
Preauthorisation from Atlas is to be obtained prior to making any offers of reward		
Third Party Liability	Immediate notification is to be made to Atlas following an event for which insured might be liable for	
	Any subsequent correspondence received - legal or otherwise - is to be forwarded immediately and unacknowledged to Atlas	
Boarding Fees / Daily Minding	Relevant section of claim form	to be completed by insured's doctor
	Receipts	from the boarding home or insured's pet minder
	Discharge Certificate	from the hospital showing insured's date of admission and subsequent discharge
Holiday Cancellation	Booking Invoice (or such supporting document)	showing date of booking, dates of travel, all expenses and any unrecoverable charges
	Medical Report	from vet stating life threatening condition of your pet or requirement of immediate surgery

For any enquiries please call on 2343 5295



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