

Marine Cargo Claim Form

Policy No.:

Claim No:

Name of Insured:

Address:

Tel/Mobile No(s):

Fax No/s:

E-mail:

I.D. Card/Co. Reg.
No.:

Consignment:

Vessel:

Country of Origin:

Date of Arrival:

Date of Goods
Cleared:

Loss Type:

Shortages

Wetting

Damages

Estimate of Loss:

€

Sum Insured Value:

€

Were the goods transhipped? Yes No

Who is your Shipping Agent?

Who is your haulier (burdnar)?

Terms of shipment:
(Tick applicable)

CIF

FOB

Ex WORKS

CFR

FAS

FCA

Other

Address where goods can be
surveyed if necessary:

Kindly list the damaged or short items hereunder as per the Suppliers Invoice:

Item Code	Description of Item	Quantity of Damaged/ Short Items

Please send us the following documentation which is requested in order to process your claim

- Invoice
- Letters to the Carrier / Freight Forwarder holding them responsible for the damages/shortages
- Replies from the Shipping Agent / Freight Forwarder
- Bill of Lading / Airway Bill
- Packing List
- Notice of Arrival
- Customs Release Order
- Gate Pass Out

IMPORTANT

- Any damages should not be disposed of until permission is given by the Company
- This form should be completed and forwarded to the Company at the address shown hereunder as soon as possible and in no case later than 15 days from the date of arrival:

Marine Insurance Claims Section

Atlas Insurance PCC Limited 48-50 Ta' Xbiex Sea Front Ta' Xbiex MSD11 Direct Tel. No. 23
43 52 11 Fax No: 21344666

- Claimants are advised to read the conditions of the Company's policies regarding claims before completing this form.

Note:

Correspondence and claims. All communications and claims received by you concerning the incident are to be forwarded immediately to Atlas without acknowledgement to the sender.

I/We declare that to the best of my/our knowledge and belief the statements made on this form are true and complete. If the answers to all or any of the above questions have been written by others at my/our dictation or instruction I/We have read those answers and that they are correct and that such person completing this form on my/our dictation or instruction for this purpose will be regarded as my/our agent.

Data and Privacy Protection

Atlas Insurance PCC Limited and/or any other subsidiaries of Atlas Holdings Limited or any of its daughter companies (hereinafter 'Atlas') are the data controllers, as defined by relevant data protection laws and regulations, of personal data held about the Insured or relating to the Insured and/or to any other person/s whom the Insured insures with Atlas (hereinafter 'Others').

In completing all the forms related to the Insured's policies or claims, the Insured confirms to have understood and accepted the terms in Atlas's Data Protection and Privacy Statement. The Insured hereby warrants that the Insured has informed Others why Atlas asked for this information and what Atlas will use it for and have obtained the necessary explicit verbal consent.

Atlas collects and processes information about the Insured and Others for purposes which include, carrying out its contractual obligations including handling and settling of claims, and preventing or detecting crime (including fraud). Atlas may monitor calls to and from customers for training, quality and regulatory purposes.

Atlas may collect and disclose the Insured and Others' information from/to other entities in order to conduct Atlas' business including

- managing claims, which may require obtaining data including medical information from healthcare providers (including any public or private hospital or clinic) and/or employers (for company schemes) and which the Insured and Others hereby authorise;
- administering policies with insurance brokers or other intermediaries appointed by the policyholder;
- helping Atlas prevent or detect crime by sharing the Insured and Others' information with regulatory and public bodies in Malta or, if applicable, overseas, including the Police, as well as with other insurance companies (directly or via shared databases such as the Malta Insurance Fraud Platform), or other agencies or appointed experts to undertake credit reference or fraud searches or investigations; and/or
- Atlas's third party suppliers or service providers to whom Atlas outsource certain business operations.

Atlas will retain data for the period necessary to fulfil the above-mentioned purposes unless a longer retention period is required or permitted by law.

The Insured has the right to access their personal data and ask Atlas to update or correct the information held or delete such personal data from Atlas's records if it is no longer needed for the purposes indicated above. The Insured may exercise these and other rights held in Atlas's Data Protection and Privacy Statement, by contacting Atlas's Data Protection Officer at The Data Protection Officer, Atlas Insurance PCC Limited, 48-50 Ta' Xbiex Seafront, Ta' Xbiex XBX 1021 Malta or email dpo@atlas.com.mt Please note, however, that certain personal information may be exempt from such access, correction or erasure requests pursuant to applicable data protection laws or other laws and regulations.

If the Insured and Others consider that the processing of personal data by Atlas is not in compliance with data protection laws and regulations, the Insured and Others may lodge a complaint with Atlas and/or the Office of the Information and Data Protection Commissioner by following this link <https://idpc.org.mt/en/Pages/contact/complaints.aspx>

If the Insured wishes to view the full Atlas's Data Protection and Privacy Statement, for a better understanding of how Atlas uses this data please visit <https://www.atlas.com.mt/legal/data-protection/>.

I confirm my understanding and acceptance of the above.

Signature of Insured: _____ **Date:** _____

Name (in BLOCK Letters): _____

(If a Limited Company give status of signatory): _____

Registered Office: 48-50 Ta' Xbiex Sea Front, Ta' Xbiex MSD11, Malta Company Registration Number: C5601

Tel: (356) 2343 5375 - Fax: (356) 2134 4666 insure@atlas.com.mt www.atlas.com.mt

Atlas Insurance PCC Limited, a cell company authorised by the Malta Financial Services Authority to carry on general insurance business.